



JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

QUALITY POLICY

The Jomo Kenyatta University of Agriculture and Technology Council, supported by the Senate, Staff and Students is committed to achievement of the highest quality standards and envisions JKUAT as a University of global excellence in Training, Research and Innovation for Development. The University endeavours to offer accessible quality training, research and innovation in order to produce leaders in the fields of Agriculture, Engineering, Technology, Enterprise Development, Built Environment, Health Sciences, Social Sciences and other Applied Sciences to suit the needs of a dynamic world.

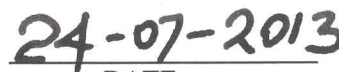
The University shall remain customer-focused, dynamic and relevant as guided by the Jomo Kenyatta University of Agriculture and Technology (JKUAT) Charter, 2013, the University Statutes, Strategic Plan and other national policy documents. We shall ensure effective communication and implementation of the Quality Management System (QMS) through:

- (a) maintenance and continual improvement of the QMS modelled on the ISO 9001:2008 Standard;
- (b) commitment to providing our customers and stakeholders products and services that meet and exceed their expectations;
- (c) ensuring efficient and effective utilization of resources;
- (d) devotion to a quality culture that involves stakeholders;
- (e) continual improvement of the University's capacity and image;
- (f) involvement in corporate social responsibility;
- (g) enhancement of financial base for capacity building, research, development, production and extension;
- (h) benchmarking the University products & services and
- (i) undertaking regular internal audits and management reviews.

This Quality Policy shall be reviewed at least once every 3 years.



VICE CHANCELLOR



DATE

